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THEIR FUTURE,
OUR MISSION

FY2024 Term Contract:	Telemedicine and Nurse Practitioner Supervision Services #347-24-0
Awarded To:	1. <u>Goodside Health Medical PLLC</u>
Term:	Three year
Term Period :	July 2023 – June 2026

Mission Consolidated Independent School District
Evaluation Matrix
Telemedicine and Nurse Practitioner Supervision Services 347-24-0

Bid Evaluation Matrix		Vendors	
		Goodside Health Medical PLLC	Greenstaff Medical Staffing LLC
Criteria	Weight		
Meet district's needs			
1 Will telemedicine services be available for both student and staff?	2	2	2
2 Will the Provider supply software for use in telemedicine program?	2	2	2
3 Will the Provider supply appropriate clinical and administrative personnel including a full-time local engagement coordinator and telemedicine Medical Director?	3	3	0
4 Will real-time audiovisual interaction between the Physician and the patient be provided through either a tablet or laptop or a desktop with secure broadband internet?	3	3	3
5 Will store-and-forward technology be used or will all interactions be live through videoconferencing?	2	2	2
6 Will the Provider ensure all hardware, software, devices, and applications used for the telemedicine program comply with all state and federal rules, regulation, and statutes; including, but not limited to privacy and security laws and rules?	3	3	3
7 Will the Provider deliver clinical consultation via telemedicine in a timely and on-demand manner (defined as a wait time of 5 minutes or less on average from the time a visit is requested until a Provider appears on the screen) by Providers who are appropriately trained and licensed (as applicable) to provide such telemedicine services, and such telemedicine services shall be provided in accordance with all applicable laws, regulations, and professional .	2	2	0
8 Will the Provider manage cases collaboratively with school nurses and counselors as needed?	4	4	0
9 How many simultaneous visits across the entire District will the Provider be able to see?	4	4	4
10 How many medical providers are employed by the Provider and are able to treat telemedicine visits?	3	3	0
11 Will the Provider ensure that all staff members participating in telemedicine consultations are appropriately trained in the operation of the telemedicine program?	2	2	2
12 Will the Provider be responsible to pay for its own malpractice insurance and supervision for staff?	2	2	2
13 Can the Provider show evidence of insurability to the District	2	2	2
14 Will the Provider deliver telemedicine services to any uninsured students of the District at no cost to the patient or District?	5	5	0
15 Will the Provider ensure the same requirements for patient privacy and information security that apply for in-person visits apply to visits conducted over video?	2	2	2
16 Does the Provider have business offices or operate any "brick and mortar" clinics locally to the District?	2	2	0
17 Will the provider be compliant with HIPAA Compliance and Patient Privacy?	2	2	2
18 Will the Provider monitor patient satisfaction and wait times and report monthly back to the District	3	3	3
19 Is the Provider currently contracted and credentialed with all managed Medicaid and major commercial plans which operate in the region in which the District is located in?	5	5	5
20 Will the Provider ensure transparency with regards to Patient/Physician relationship is maintained by having all medical records generated or maintained by the Provider's activities, and forwarded, upon patient consent to patient's primary care physician and/or school health professional in an electronic format without additional cost to patient or the District, where allowable by law?	2	2	2
21 What other Texas-based telemedicine programs does the Provider currently operate?	5	5	0
22 What devices will be provided to each nurse's office to conduct these visits?	5	5	1
23 What over-the-counter medications, testing supplies/equipment, and other medical supplies will be provided to each nurse's office?	5	5	1
24 What (if any) charges will be passed along to the District?	5	5	0
25 How does the Provider plan to ensure broad utilization of the program District-wide?	2	2	2
26 Who are the specific team members of the Provider that will be assigned to the District for this program?	3	3	3
27 Is the Provider able to treat patients at their homes in addition to at school?	3	3	3
28 Will the Provider be able to add behavior health services to the District as part of the overall program?	3	3	3
29 Does the Provider have bilingual staff to accommodate Spanish speaking students?	4	4	4
30 Describe in detail the training process for District staff, especially nurses to properly use the program.	2	2	2
31 What is the timeline for implementation and training?	2	2	2
32 Does the Provider fit the criteria to be classified as a Minority Owned Business?	1	0	0
33 Can the Provider provide 3 references of school Districts they are currently providing telemedicine services in?	5	5	5
Total	100	99	62

Committee Members:
Yesenia Trevino, Director of Health Services
Lorena Garcia, Deputy Superintendent of Support Services